

**PATENT APPLICATION**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of

Docket No: Q77141

Emmanuel MARILLY, et al.

Appln. No.: 10/657,160

Group Art Unit: 2168

Confirmation No.: 1014

Examiner: Mahesh H. DWIVEDI

Filed: September 9, 2003

For: SERVICE LEVEL MANAGEMENT

**AMENDMENT UNDER 37 C.F.R. § 1.111**

**MAIL STOP AMENDMENT**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated May 22, 2007, please amend the above-identified application as follows on the accompanying pages.

**TABLE OF CONTENTS**

AMENDMENTS TO THE CLAIMS .....	2
REMARKS .....	6